

May 3, 2004  
Los Angeles and San Francisco, California

Dear PUC Commissioners:

We, 43 (so far, and growing) of your Consumer Protection and Safety staff, have been wondering for weeks why we are suddenly having a great big, expensive multi-day "pep rally and team building exercise" when the problems would be so easy to fix.

First, we are sick and tired of being treated like prison inmates. This stinks and we can't do good quality work at all under this type of attempted "terror regime."

Second, we are sick and tired of having to work for incompetents (especially [REDACTED], [REDACTED], [REDACTED], and [REDACTED]). Where do you get such people? Why do you load up this one division with all these bum managers? At least spread them around a little bit, if you won't do the obvious, right thing and get rid of them!

Third, we are sick and tired of your covering up for the CROOKS who steal public funds from the Commission ([REDACTED], [REDACTED]). Get rid of the crooks! The whole state is watching this ever since the Bureau of Audits report - it is positively embarrassing that you have kept the two managers who ran the money-grubbing "operation" still sitting here sucking off the public payroll.)

And, we are insulted by all the waste and falsification here, including:

1. new floor coverings when our old ones are just fine,
2. moving everybody from cubicle to cubicle for no reason whatsoever,
3. a 50 year project of replacing one little tile square at a time in the courtyard,
4. people like [REDACTED] and [REDACTED] spending money for no good purpose,
5. expensive new printers when the existing ones are just fine
6. having to write dozens of useless, wasteful memos and long reports over trivia or things better handled with brief email notes or conversations; this is ridiculous!
7. getting zero feedback on anything we suggest to improve this place
8. getting zero feedback on anything we do to help
9. having incompetent managers make commitments about work they have no idea about, they lack almost any knowledge about the work or how it can or cannot be accomplished, they are truly clue-less, yet they commit the Commission to agreements and impossible deadlines with anything other than superficial or fake work products
10. they then go ahead and fake the work products, or have us fake them or pad them out, which makes us all look bad (and it makes the Commission itself look stupid to the outside world).

The problems are almost all caused by a few bad managers, people who due to their lack of competence, honesty, or trustworthiness do NOT belong here. NO AMOUNT OF expensive "TEAMWORK EXERCISES" can fix this. Only YOU can. If you only will, we promise to work very, very hard to support you, but PLEASE get the trash out of here NOW! Please!!!! Thank you, Your Loyal CPSD Staff in SF, LA, San Diego, and Sacramento.